

Step by step guide: installing & configuring SMTP Virtual Server on Windows XP.

1.0 – Description

CheckPoint can be configured to use IIS SMTP to send out email alerts. This document provides step by step instructions for configuring SMTP Virtual Server on a CheckPoint server running on Windows XP Pro.

2.0 – Prerequisites

Please note that IIS must be installed prior to installing and configuring SMTP Virtual Server. To do so, go to “Control Panel” → “Add or Remove Programs” → “Add / Remove Windows Components”, place a check next to “Internet Information Services (IIS)”, and follow installation prompts.

3.0– Configuration steps

- Click on “Start” → “Control Panel” → “Administrative Tools” → double-click on “Internet Information Services”.
- Click on the “+” sign to expand tree; then single click to highlight “Default SMTP Virtual Server”.

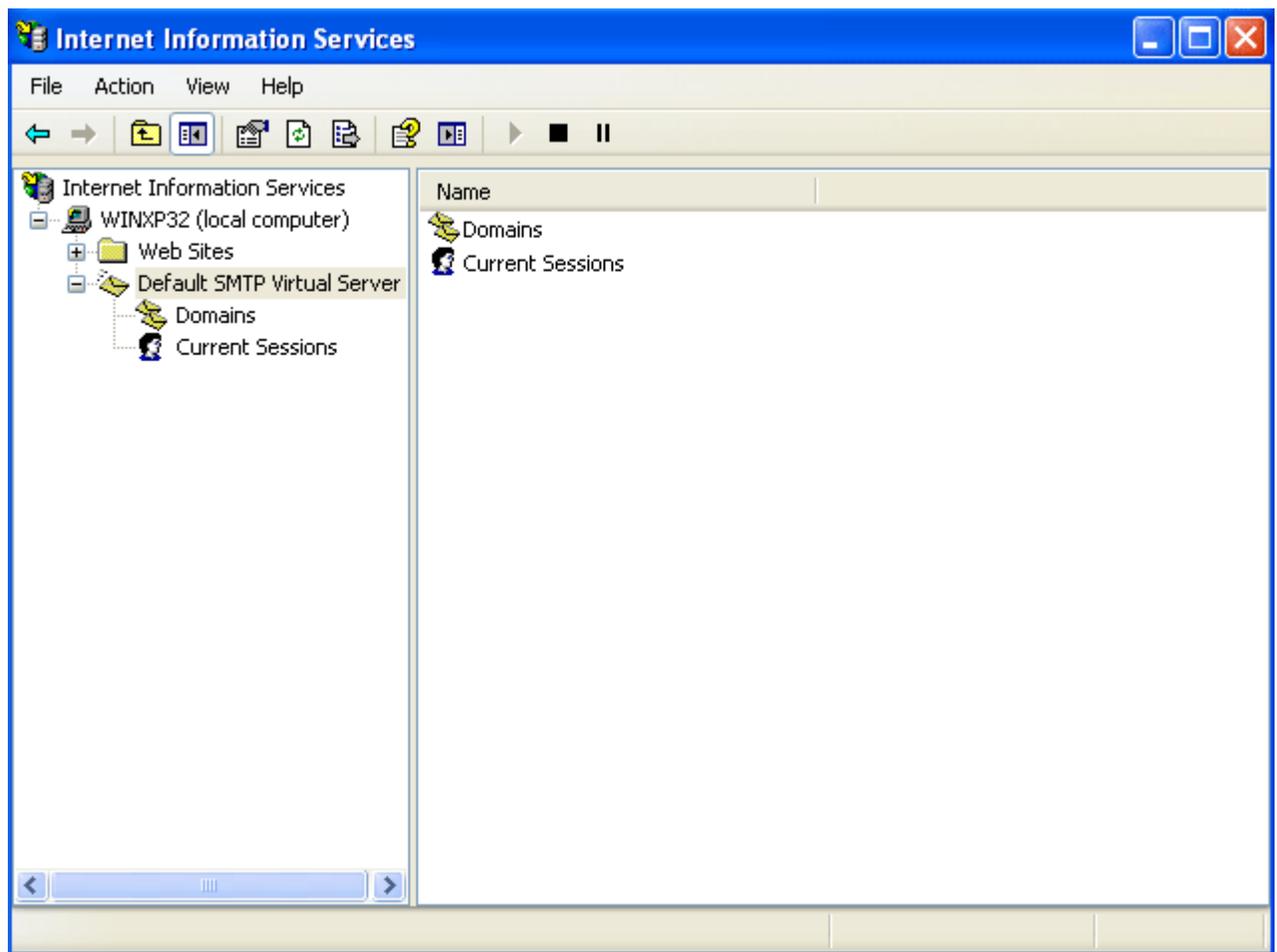


Image 1: Internet Information Services Window

- Click on “Action” and verify that the SMTP server is running: “Start” should be grayed-out. If the server is not running, start it.
- From the “Action” menu, click on “Properties”.

- To change SMTP port: click on the “delivery” tab, and then click on “Outbound Connections”. Default TCP port is 25.
- Click on “Ok”, then “Apply”, then “Ok”, and then close the IIS window.
- SMTP Server should now be configured and ready for testing.

3.0 – Contacting TempSys for further assistance

If the Basic Resolution Steps have not successfully corrected the NSC condition, please contact CheckPoint Customer Support for further assistance:

1. Customer Support Portal: <http://checkpoint.kayako.com> – Submit a ticket
2. E-Mail: Send an e-mail message to support@tempsys.net and include the following information:
 - a. Your name and contact information (phone and e-mail address)
 - b. Name of your organization
 - c. Description of the problem
 - d. Best time to reach you
3. Phone: Call our Support Center Dispatching Center at (510) 526-7624