Rich Client will not connect to CheckPoint Database

- Use Regedit to verify that the database path is correct. You may have to substitute the machine name with the IP address of the machine. (Please see your system admin if you cannot use regedit).

- If the server OS is XP Professional, the firewall may be blocking connections. Disable the Firewall. If it connects, you can then add an exception to Windows Firewall and re-enable the Firewall:

    1. Control Panel\Windows Firewall
    2. Exceptions
    3. Add Program
    4. Browse to c:\program files\Microsoft SQL Server\MSSQL$Tempsys\Binn
    5. Select sqlservr
    6. Click OK
    7. In Exceptions, sqlserver should be checked.

- SQL Port 1433 may be blocked:

1. On the client, go to Run and type 'cliconfg'
2. Enable TCP\IP and Named Pipes
3. Highlight TCP\IP, properties
4. Default Port should be 1433
5. Then at the Server, go to Run and type 'svrnetcn'
6. Enable TCP\IP and Named Pipes
7. Highlight TCP\IP, properties
8. Default Port should be 1433
9. The server must be restarted if the port is changed

- If the above still did not work, regedit and in the database path try just the machine name or IP, and delete \tempsys

- In the database path, try changing from computer name to IP address, and try both with and without "\tempsys"