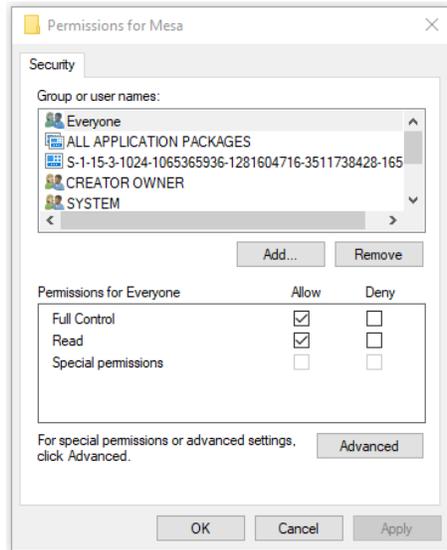


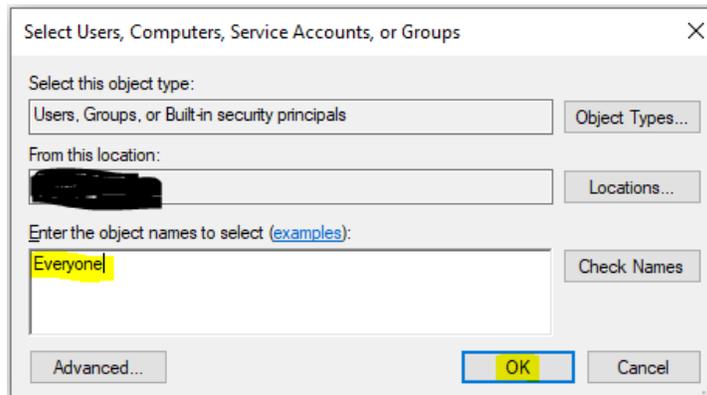
Resolve License Code Reset Error

*This does require knowledge of the Registry Editor and Administrative Privileges. This change is specific to the Mesa node and will not change normal function of your PC. *

1. Open the Registry Editor as Administrator
2. Find the Mesa Node located under the WOW6432Node.
 - a. Follow the General Path:
 - b. Computer\HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Mesa
 - c. Right Click on the “Mesa” node and select Permissions.

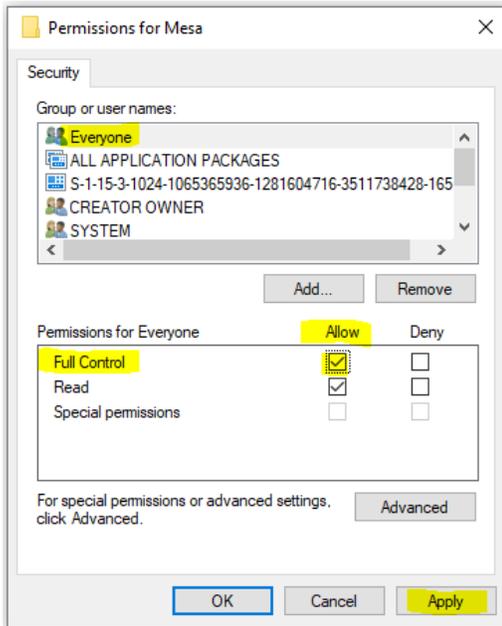


3. With the “Permissions for Mesa” open Click on ‘Everyone’ Under the Group or Usernames. Go to Step 4 if ‘Everyone’ is not listed. If ‘Everyone’ is listed, skip to step 5.
4. Click on the Add button and a new Window will appear. Add ‘Everyone’ to the Object Names



then Hit OK.

5. Click on Everyone and click on the check box for 'Full Control' under the Allow Column.



- a. Hit Apply then close the Registry Editor.
6. A new License Code will need to be generated. Please send your Installation ID to dtsupport@mesalabs.com