## Resolve License Code Reset Error

\*This does require knowledge of the Registry Editor and Administrative Privileges. This change is specific to the Mesa node and will not change normal function of your PC. \*

- 1. Open the Registry Editor as Administrator
- 2. Find the Mesa Node located under the WOW6432Node.
  - a. Follow the General Path:
  - b. Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\Mesa
  - c. Right Click on the "Mesa" node and select Permissions.

Everyone ALL APPLICATION PACK S 1 15 2 1024 106526503	(AGES	720420 165
CREATOR OWNER	0-1201004/10-3311	100420-100
	Add	Remove
Permissions for Everyone	Allow	Deny
Full Control Read Special permissions		
For energial nermissions or adva	inced settings,	Advanced

- 3. With the "Permissions for Mesa" open Click on 'Everyone' Under the Group or Usernames. Go to Step 4 if 'Everyone' is not listed. If 'Everyone' is listed, skip to step 5.
- 4. Click on the Add button and a new Window will appear. Add 'Everyone' to the Object Names

Select Users, Computers, Service Accounts, or Groups	; >
Select this object type:	
Users, Groups, or Built-in security principals	Object Types
From this location:	
	Locations
Enter the object names to select ( <u>examples</u> ):	
Everyone	Check Names
Advanced	OK Cancel
IT UK. L	

5. Click on Everyone and click on the check box for 'Full Control' under the Allow Column.

Permissions for Mesa		×
Security		
Group or user names:		
Section Everyone		^
ALL APPLICATION PACKAGE	ES	700 400 405
S-1-15-3-1024-1065365936-1	281604/16-3511	/38428-165
SYSTEM		~
<		>
	Add	Remove
Permissions for Everyone	Allow	Deny
Full Control		
Read	$\checkmark$	
Special permissions		
For special permissions or advance click Advanced.	d settings,	Advanced
ОК	Cancel	Apply

- a. Hit Apply then close the Registry Editor.
- 6. A new License Code will need to be generated. Please send your Installation ID to

dtsupport@mesalabs.com