

## L. Limited Warranty

Mesa Laboratories, Inc. (Mesa Labs) warrants to the original purchaser of the pHoenix XL Meter that it will repair or replace, at its option, any malfunctioning or defective meter handle part without charge for 12 months from the original purchase date and such replacement parts are warranted for the remainder of the original warranty period. Mesa Labs will provide labor without charge to the original purchaser for a meter handle warranty repair.

To obtain warranty service, the original purchaser must deliver, at its own expense, the product to Mesa Labs at the address below:

Mesa Laboratories, Inc.  
12100 W. 6<sup>th</sup> Avenue  
Lakewood, Colorado 80228 USA

### This Warranty Does Not Cover:

- 1) The battery and Measurement Module after the first 90 days following the original purchase date;
- 2) The control syringe;
- 3) Routine calibration or cell cleaning;
- 4) Defects caused by:
  - a) Modification, alteration, repair or service of the product by anyone other than Mesa Labs or an authorized service center of Mesa Labs;
  - b) Misuse due to neglect, accident, or physical damage including, but not limited to, a drop or fall, or disallowed exposure (to moisture, liquid, harsh chemicals, extreme temperature or other environmental conditions)
  - c) Operation or maintenance of the product in a manner contrary to the Manufacturer's instructions.

The foregoing warranty is in lieu of all other warranties, express or implied including but not limited to any implied warranties of merchantability and fitness for any particular purpose. Under no circumstances shall Mesa Labs be liable to the original purchaser or to any other person for any special, consequential, incidental, or punitive damages of any nature, whether arising out of breach of warranty, breach of contract, or otherwise. For further warranty information, contact Mesa Labs.

## M. Service and Support

Mesa Labs offers full repair services at its corporate headquarters in Lakewood, Colorado.

Dispose of the pHOenix XL meter and measurement modules properly at the end of their service life. Mesa recommends that the meter and measurement modules should be disposed of or recycled in accordance with your local regulations for electronic devices.

**DO NOT** attempt to repair or modify the instrument, as this will void the warranty. There are no user serviceable parts inside the meter. Any service required other than replacement of the battery, the Measurement Module, or the syringe, must be referred to Mesa Labs.

Please contact Mesa Labs for further information.

Write to:	Mesa Labs 12100 W. 6 <sup>th</sup> Avenue Lakewood, Colorado 80228 USA
Telephone:	1-800-992-6372 Toll-free USA/Canada 1-303-987-8000
Fax:	1-303-987-8989
Customer Service:	customerservice@mesalabs.com
Technical Support:	<a href="mailto:DGsupport@mesalabs.com">DGsupport@mesalabs.com</a>
Hours:	8:00 am – 5:00 pm, Mountain Standard Time, Monday-Friday (excluding holidays)
Websites:	dialyguard.mesalabs.com mesalabs.com